

Site Tariff

Valid from 1/10/2011 to 01/10/2012

All rates quoted are per person, per night and include GST. Children are persons 1-14 years inclusive. Infants under 1 year, no charge.
Rates and conditions are subject to change at any time and without notice.
Caravans must have a current Electrical Warrant of Fitness. Tents requiring power must have an approved RCD safety switch with 10m power cord camping type plug..
Management reserves the right to unplug any connection that does not comply with regulations.
Winter School Holidays – July / October – Kids stay free with 2 adults

Arrival Time:	12noon.		
Departure Time:	10am		
Minimum Stays:	Public Holiday Weekends:	2 nights	
	Easter:	3 nights	
	Peak Season:	5 Nights	23 December – 8 January
		3 Nights	8 January –30 January
Minimum Charge:	23 Dec – 8 Jan	\$86 per site	Seaview Site \$94 per site
	8 Jan – 30 Jan	\$49 per site	Seaview Site \$53 per site
	Labour Weekend	\$42 per site	Seaview Site \$46 per site
	Easter	\$44 per site	Seaview Site \$49 per site
	Queens Birthday Weekend	\$40 per site	Seaview Site \$40 per site

Site Tariff		Mid 1 Oct - 23 Dec	Peak 23 Dec - 30 Jan	High 30 Jan - 23 April	Low 23 April - 1 Oct
Powered / Non Powered Sites	Adult	\$21.00	\$24.50	\$22.00	\$20.00
	Child	\$15.00	\$18.50	\$16.00	\$12.00
Seaview Powered Sites &	Adult	\$23.00	\$26.50	\$24.50	\$20.00
Beachfront Powered Sites	Child	\$17.00	\$20.50	\$17.50	\$12.00

Terms & Conditions:

LOW / MID / HIGH SEASON

- Deposits (minimum of one nights stay) are payable within 7 days of making the reservation.
- Reservations are only confirmed on receipt of deposit.
- The balance of the reservation is payable in full on arrival.
- Sites are allotted at the discretion of management who reserve the right to alter if necessary or cancel tenancy at any time.
- Minimum stay periods apply in public & school holidays. Refer above.

Cancellations

- Cancellations or alterations made for any reason will incur a \$20 administration fee.
- Cancellations with less than 24hours notice will result in loss of deposit.

Alterations

- Alterations can be made subject to availability and may require a site change. Management reserve the right to cancel a reservation if the alteration reduces the reservation to below minimum stay requirements and cancellation penalties will apply.
- Alterations to the number of guests requires management approval.
- No refund will be made should guests alter or leave before their reserved departure date.

Damages

- Management will charge additional costs for damages and/or additional cleaning required to Resort property.

PEAK SEASON

- Minimum stay periods apply. Refer above.
- All Peak Season reservations have a \$50 non-refundable booking administration fee which is credited to the reservation upon settlement of the account.
- A deposit of \$200 is required to confirm the reservation.
- The balance of the reservation is payable in full on arrival.
- Standby rates are available subject to availability on the day.
- Reservations are only confirmed on receipt of deposit and signature on booking form.
- Reservations are a contract between Papamoa Beach Top 10 Holiday Resort and the person named on the reservation and is not transferable to any other person. This means that the named person must occupy the site for the duration of the contract and is ultimately responsible for all occupants and visitors of that site.
- Sites are allotted at the discretion of management who reserve the right to alter if necessary or cancel tenancy at any time.
- Extra Car - \$2 per night.
- Boats not permitted within Resort. Contact J&R Autos 07 578 5456 or Bridge Marina 07 574 7166.

Cancellations

- No refund of \$50 booking administration fee if the reservation is cancelled at any time.
- No refund of deposit and booking administration fee if the reservation is cancelled within 42 days of date of arrival.

Alterations

- Alterations can be made subject to availability and may require a site change. A \$20 administration fee applies to all alterations. Management reserve the right to cancel a reservation if the alteration reduces the reservation to below peak season minimum requirements and cancellation penalties will apply.
- Alterations to the number of guests requires management approval.
- There will be no refund of fees paid if a stay is reduced after arrival for any reason.

Damages

- Management will charge additional costs for damages and/or additional cleaning required to Resort property.

Resort Rules

Papamoa Beach Top10 Holiday Resort provides holiday accommodation for a large number of guests who have differing expectations of their experience. Resort Rules are put in place to ensure ALL guests can enjoy their holiday.

- Sites:** Our sites will comfortably fit one average size caravan, awning + one car **or** one large tent, trailer + one car per site.
- Caravans/Campervans:** Must have a current Electrical Warrant of Fitness. Power leads must be a minimum of 10m in length.
Must provide own waste container.
Must empty chemical toilets in dump stations provided.
- Tents:** Plugging in to power must have an approved RCD safety switch with 10m power cord camping style plug. Please contact reception for information if necessary. Management reserves the right to unplug any connection that does not comply with regulations.
Tents can only be erected on a site and cannot be erected outside accommodation units.
- Accommodation Units:** Only occupants of the units are permitted to use the unit facilities. All of our accommodation is *Non-Smoking*. Barbecue's are not permitted on the deck. Open fires and candles are also not permitted. Please report any breakages or damages to reception. Management will charge additional costs for damages and/or additional cleaning required to Resort property.
- Parking:** Each site/unit is allocated one car park. To avoid disappointment, please check with us if you wish to bring extra vehicles, trailers or boats - charges will apply in peak season. All vehicles are to be parked on own site or in own car park.
- Speed in Resort:** Walking pace only for cars & bikes. Our roads are a 'Shared Zone' for all pedestrians, bikes & vehicles. *Watch for children!*
- Day Visitors:** Must report to reception on arrival. Day visitors are the ultimate responsibility of the registered guest and must leave quietly before 10pm. Vehicles are to be parked outside the Resort entrance. Charges: \$2 per adult, \$1 per child, \$5 family. Please be aware that Resort facilities are for our paying guests and in fairness to all guests we reserve the right to limit visitor numbers.
- Overnight Visitors:** Must check-in at Reception on arrival and will be charged at the applicable nightly tariff. Overnight Visitors will be given a gate access code for the duration of their stay and vehicle access will be limited to available space for your site/unit. Visitors are the ultimate responsibility of the registered guest.
- Pets:** Sorry, no pets are permitted in the Resort.
- Jumping Pillow/Adventure Playground:** Closed at dusk. Young children must be supervised. Playground rules must be adhered to at all times. In fairness to guests occupying the playground area, no congregating is allowed in the playground area after dusk.
- Fun & Games:** PBHR encourage guests to play games in and around the Resort, however please do not be offended if asked to cease an activity which could jeopardise the safety of people and/or property. E.g. Cricket balls, water fights, etc.
- Damages:** Please report any breakages or damages in Resort grounds. Anyone found liable for damage within the Resort grounds will be charged.
- Fires/Fireworks:** Open fires are not permitted by law in the Resort. Fireworks are not permitted within the Resort.
- Theft:** As a reminder, please ensure that you keep all valuables secure. Put away recreation equipment, lock your doors and ensure all vehicles are secure.
- Security Gates:** The Resort security gates are operational 24 hours with the personal PIN or fob that guests are issued upon arrival. Vehicle access to the Resort is limited to registered guests only. Visitors vehicles must be parked outside the Resort entrance. Tailgating will incur a \$30 exit fee.
- Alcohol:** Permitted in guests unit or site only and will not be tolerated around the grounds or in communal buildings.
- Smoking:** We have a **No Smoking** policy in all our accommodation units and communal buildings. Additional charges will be made if you fail to observe this rule.
- Quiet:** Complete quietness between the hours of 10pm & 7am. Please be thoughtful of fellow guests at all times.
- Behaviour & Conduct:** Reasonable behaviour is expected at all times and loud swearing or bad language will not be tolerated. Excessive drinking, loud parties, and groups of people congregating on one site or unit is not permitted. Management reserve the right to cancel tenancy at any time if any person or group, who in the opinion of Management behave in an objectionable manner or contravene the Resort rules and there will be no refund of fees paid.
- Children at Night-time:** Parental control is expected. Due to the increasing problem of children roaming the Resort grounds at night and disturbing other guests, Management has imposed an 11pm curfew. This means that children will be told to return to their site/unit if found roaming or congregating in the Resort grounds after this time. If they refuse, Management (or their agent) reserve the right to physically escort them to their site/unit. If children do not tell staff/security who they are, they will be physically escorted from the property and will be refused re-entry into the Resort. We have a zero tolerance policy, and should anyone contravene the Resort Rules, the family's holiday will be terminated immediately the following morning.

Your co-operation with these Rules will ensure all guests have an enjoyable stay. We thank you.