

Accommodation Policies

All rates quoted are per night and include GST.
Rates and conditions are subject to change at any time and without notice.

Arrival Time: 2pm
Departure Time By: 10am

Minimum Stays:

Weekends:	2 nights	(Fri/Sat or Sat/Sun. One night bookings only accepted at weekend minimum rates.)
Public Holiday Weekends:	3 nights	
Easter:	4 nights	
Peak Season:	5 nights	24 December – 9 January
	3 nights	9 January – 31 January

Site Policies

All rates quoted are per person, per night and include GST. Children are persons 1-14 years inclusive. Infants under 1 year, no charge.
Rates and conditions are subject to change at any time and without notice.
Caravans must have a current Electrical Warrant of Fitness. Tents requiring power must have an approved RCD safety switch with 10m power cord camping type plug.
Management reserves the right to unplug any connection that does not comply with regulations.
Winter School Holidays – July / October – Kids stay free with 2 adults

Arrival Time: 12noon.
Departure Time: 10am

Minimum Stays:

Public Holiday Weekends:	2 nights	
Easter:	3 nights	
Peak Season:	5 Nights	24 December – 9 January
	3 Nights	9 January – 31 January

Minimum Charge:

24 Dec – 9 Jan	\$81 per site	Seaview Site \$89 per site
9 Jan – 31 Jan	\$47 per site	Seaview Site \$51 per site
Labour Weekend	\$41 per site	Seaview Site \$45 per site
Easter	\$43 per site	Seaview Site \$47 per site
Queens Birthday Weekend	\$39 per site	Seaview Site \$39 per site

Reservation Conditions

LOW / MID / HIGH SEASON

- Deposits (minimum of one nights stay) are payable within 7 days of making the reservation.
- Reservations are only confirmed on receipt of deposit.
- The balance of the reservation is payable in full on arrival.
- Sites & Units are allotted at the discretion of management who reserve the right to alter if necessary or cancel tenancy at any time.
- Minimum stay requirements apply in weekends, public & school holidays.
- Reservations are a contract between Papamoa Beach Top 10 Holiday Resort and the person named on the reservation and is not transferable to any other person. This means that the named person must occupy the site or unit for the duration of the contract and is ultimately the responsible for all occupants and visitors of that site or unit.

Cancellations

- Cancellations or alterations made for any reason will incur a \$20 administration fee.
- Cancellations with less than 24hours notice will result in loss of deposit.

Alterations

- Alterations can be made subject to availability and may require a change of allotted site or unit. Management reserve the right to cancel a reservation if the alteration reduces the reservation to below minimum stay requirements and cancellation penalties will apply.
- Alterations to the number of guests require management approval.
- No refund will be made should guests alter or leave for any reason before their reserved departure date.

Damages

- Management will charge additional costs for damages and/or additional cleaning required to Resort property.

PEAK SEASON

- Minimum stay periods apply. Refer above.
- All Peak Season reservations have a \$50 non-refundable booking administration fee which is credited to the reservation upon settlement of the account.
- A deposit equivalent to two-nights stay for accommodation or \$200 for sites is required to confirm the reservation.
- The balance of the reservation is payable in full on arrival.
- Reservations are only confirmed on receipt of deposit and signature on booking form.
- Reservations are a contract between Papamoa Beach Top 10 Holiday Resort and the person named on the reservation and is not transferable to any other person. This means that the named person must occupy the site or unit for the duration of the contract and is ultimately responsible for all occupants and visitors of that site or unit.
- Units are allotted at the discretion of management who reserve the right to alter if necessary or cancel tenancy at any time.
- Standby rates are available subject to availability on the day.
- Boats not permitted within Resort. Contact Papamoa Storage. Extra Cars are charged at \$2 per night.

Cancellations

- No refund of \$50 booking administration fee if the reservation is cancelled at any time.
- No refund of deposit and booking administration fee if the reservation is cancelled within 42 days of date of arrival.

Alterations

- Alterations can be made subject to availability and may require a site or unit change. A \$20 administration fee applies to all alterations. Management reserve the right to cancel a reservation if the alteration reduces the reservation to below peak season minimum requirements and cancellation penalties will apply.
- Alterations to the number of guests require management approval.
- No refund will be made should guests alter or leave for any reason before their reserved departure date.

Damages

- Management will charge additional costs for damages and/or additional cleaning required to Resort property.